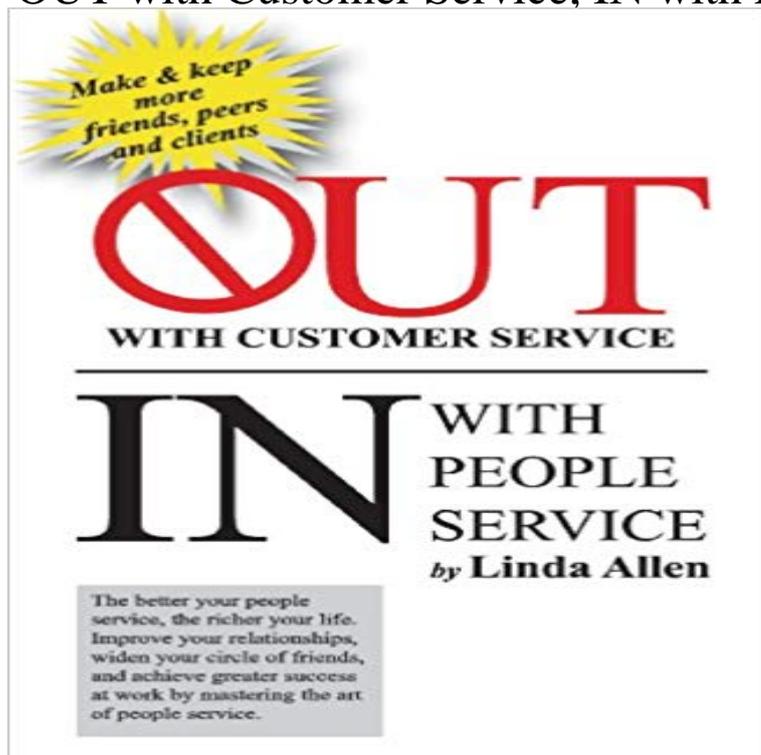


OUT with Customer Service, IN with People Service



Need a fresh perspective on how to make your business life more productive and your personal relationships more rewarding? Daughter, mother, news reporter, and leader at State Farm, Linda Allen has made a living and life by mastering people service. Down-to-earth, passionate and fun, Allen shares the principles that have helped her achieve balance, success in the workplace and a fulfilling family life. I have been blessed to have had parents and mentors who taught me the principles and the power of great people service. Allen says. I'm honored to be able to share my experiences with you. I hope this book will be a enjoyable for you to read as it has been for me to write.

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